

MOODMOON by Sebastian Hepting FAQs (as of July 2021)

Mounting

Can the luminaire be mounted on the ceiling or on a sloping roof?

MOODMOON round can be mounted on the ceiling as well as on a slope.

MOODMOON square can only be mounted on a vertical wall.

General

Can several luminaires be synchronized?

No, this will only be possible in a later version.

Can MOODMOON luminaires be used with external dimmers?

No, the luminaire can only be dimmed via the "Ingo Maurer Digital" app.

Where can I find the password of the WLAN?

The WLAN password is located on the edge of the light element outside, on a white sticker incl. serial number.

Can I change the password?

No, the password cannot be changed.

I cannot connect to the light. What could be the reason?

Check if you are connected to the correct WLAN: MOODMOON-XXXX

Check if the correct password has been used.

Can I create lighting scenes myself?

No, however we can create a personalized lighting mood for you upon request.

How can I set the start mood?

You can change the start mood of the light via the "Settings" menu.

Can I control the MOODMOON without a terminal device?

No, without a terminal device only an on/off switch on the cord switch is possible. The light can only be used in the basic setting.

Network

Which system requirements must be met so that I can control my MOODMOON via app?

To control the MOODMOON via app, you need an end device with browser as basic requirement.

Other

What are the control options for the MOODMOON?

The light can be controlled via the app. Here you can select the moods (MOODs), dim and turn the light on / off.

With the cord switch, the light can also be switched on / off.

Can I also integrate the MOODMOON into smart home systems?

Yes, this is possible. The luminaire can be switched on/off via this.

How many MOODMOON luminaires can be integrated and controlled with one app?

The number of lights is unlimited.

How many smartphone owners can operate a MOODMOON luminaire?

Everyone who has connected to the WLAN and knows the password.

Does the cell phone (app) have to be near the MOODMOON light to operate it?

The cell phone (app) must be within range of the WLAN.

Do I always need WLAN or a smartphone to operate the MOODMOON?

You do not need WLAN, as the light has its own internal WLAN. However, you will need access to the Internet to download the app.

Can I create my own MOOD playlist?

Currently not, but we are working at full speed on the playlist function.

Is an internet connection necessary to control MOODMOON?

No, but for downloading the app and updating the app.